

Boehringer Laboratories, LLC

GUARANTEE

Dear Customer:

I am amazed by all the promises made by our competitors in terms of warranty. Let me cut through all the “whereas” and “wherefore” language and tell you what the guarantee really is on the finest quality, high performance instruments that have my name on them.

It's simple!

First, I guarantee satisfaction. If you are the initial end user and not satisfied with an instrument you may return it within 30 day of purchase and receive your money back.

Second, I guarantee that the initial end user of any instrument under warranty can return it to us for repair or replacement, whichever we decide is more economical, at any time during the warranty period of up to 12 years depending on which regulator you purchased.

We will guarantee that you can use our 12-year regulator as a hammer. (We do draw the line at sledge hammering or dropping from higher than a two-story building.) We call that “abuse” and there may have to be a nominal repair charge.

Sporadically we do receive regulators back that really only need cleaning or opening the timing adjustment. Please check to see that those two conditions are OK in order to save time and expense. We are here to serve you.

Please call me personally at 1-800 642-4945 if you ever have a question about quality, performance or service. Thank you for your business.

Best Personal Regards,



John R Boehringer
President